

GREENBANK SURGERY

By the Partners.... for the Patients 1/9/2015

Edition 25

New Trainees

Greenbank Surgery is a approved training practice and we currently have 3 doctors in training working with us:

Dr William Ocen

Dr Lucy Hyland

Dr Karen Tong

The trainees are not GPs but they are fully qualified doctors who are able to examine, diagnose, arrange investigation, refer and prescribe medication.

Each trainee has a supervising fully qualified GP available if they need assistance.

Drop In Clinic

The nurse practitioner lead drop in clinic is now running 5 days a week , Monday – Friday :- 8:30-10am.

We also now have same day Minor Ailment clinic appointments in the morning and afternoon running 5 days a week, Monday –Friday: 9-11am and between 1 and 4pm.

Phone System

In response to the patient feedback received about the current telephone system we have decided to replace this and the new telephone system should be in place before the end of October. We appreciate your patience with this matter but hope that the new system will provide a much better experience.



Flu Clinics

We are now offering flu clinic appointments throughout week during the day and on Wednesday evenings.

Eligible Groups include:

- Aged 65yrs and older
 - Pregnant
 - Carers
- Certain medical conditions

Don't wait - Protect yourself early and book in at reception NOW!

If you are not sure if you are eligible for a Flu Vac on the NHS ask at reception.

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